



The #1 Leader in Online Reputation Management

Collect and manage your reviews across the internet. Use the power of social proof to attract new customers.

Automatically collect customer reviews

Get more reviews without having to lift a finger. Birdeye allows you to automatically send review requests to your customers when they're most engaged.

Stay on top of reviews across the internet

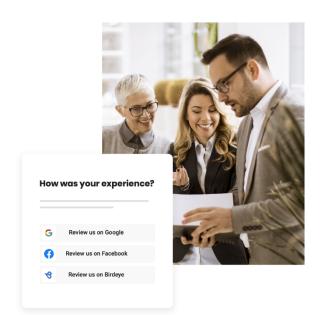
Get access to customer reviews, across every touchpoint, from every source - in one place. Birdeye allows you to monitor and respond to reviews from 200+ sites so you can have your finger on the pulse of customer opinion.

Use reviews to get more customers

Displaying your customer reviews increases trust, social proof, and sales. Birdeye allows you to automatically share your glowing reviews on social media and your website.

Get connected with prospects

Customer reviews help you get prospects to your website. Birdeye Webchat helps turn website visitors into customers. Connect with website visitors in real-time with Livechat and chatbot.



"Birdeye really does it all. Collects every review you need and presents the information in a clean, user-friendly manner. Having previously used competitor reputation tools - there is no going back after discovering Birdeye."

Jennifer Just, Eldorado Resorts Inc.

Birdeye Experience Marketing Platform

Messaging

The single messaging platform for your team to connect with leads and customers. Inbox

Facebook Messenger Google Messenger

Receptionist

Texting

Teams

Video Chat

☆ Reviews

Consistently generate more reviews and higher ratings.

Review generation

Review responses

Review monitoring

Review marketing

Webchat

Connect with website visitors on their terms through Webchat, Livechat and chatbot and never miss a lead again.

Livechat

Chatbot (Robin AI)

Listings

Keep your business information accurate and consistent across 50+ websites.

Surveys

Engage each customer at the right time with NPS or CSAT surveys to improve your service.

Benchmarking 000

Make competitive insights your unfair advantage.

Referrals

Make it simple for your customers to refer your business.