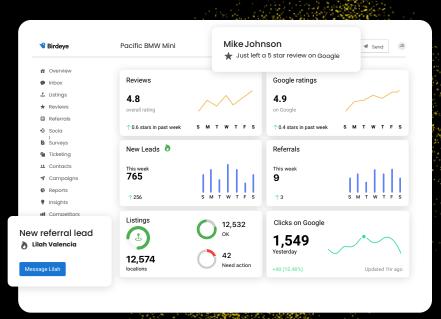
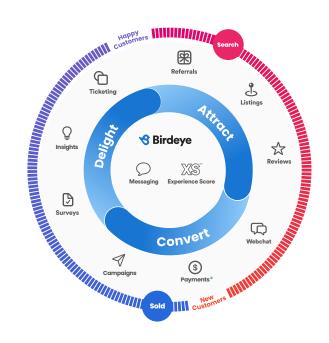
THE ALL-IN-ONE EXPERIENCE MARKETING PLATFORM

Birdeye is an all-in-one Experience
Marketing platform for multi-location
businesses. More than 80,000 businesses
of all sizes use Birdeye every day to be
found online and chosen through
Listings, Reviews and Referrals; be
connected with leads and customers on
the channels of their choice, and deliver
the best customer experience with
Survey, Ticketing and Insights tools.



The Birdeye Platform

Birdeye's comprehensive platform unites customer experience marketing and customer success, taking leads from "Search" to "Sold" and driving happy customers to come back and spend more.



Birdeye Experience Marketing Platform



Messaging

The single messaging platform for your team to connect with leads and customers. Inbox

Facebook Messenger

Google Messaging

Instagram Messaging

Receptionist

Texting

Teams

Video Chat



☆ Reviews

Consistently generate more reviews and higher ratings.

Review generation

Review responses

Review monitoring

Review marketing



Webchat

Connect with website visitors on their terms through Webchat, Livechat and chatbot and never miss a lead again.

Livechat

Chatbot (Robin AI)



Listings

Keep your business information accurate and consistent across 50+ websites.



Surveys

Engage each customer at the right time with NPS or CSAT surveys to improve your service.



Benchmarking

Make competitive insights your unfair advantage.



Referrals

Make it simple for your customers to refer your business.



Insights

Turn customer feedback into actionable business insights, using the power of an NLP engine that finds root causes and spurs action.



Integrations

Connect to your legacy and cloud-based systems seamlessly with 3,000+ out-of-the -box integrations, open APIs, SFTP, and bulk uploads.

Over 80,000 businesses of all sizes trust Birdeye











400%

more calls from Google

350%

more reviews on Google

20%

more leads per month

8%

more revenue

Birdeye is the most-awarded and highest-rated Experience Marketing software for businesses of all sizes, and the #58 Best Software Product in the World. Here are some of the awards Birdeye has won over the years:









8 Birdeye

Birdeye helps businesses grow through happy customers. Over 80,000 businesses use Birdeye every day to attract new leads with Listings, Reviews and Referrals, convert them into customers with Webchat and Appointments, and delight those customers with Surveys, Ticketing, and Insights - all in one place.

Call us at 1-800-561-3357, schedule a demo or visit www.birdeye.com for more information.