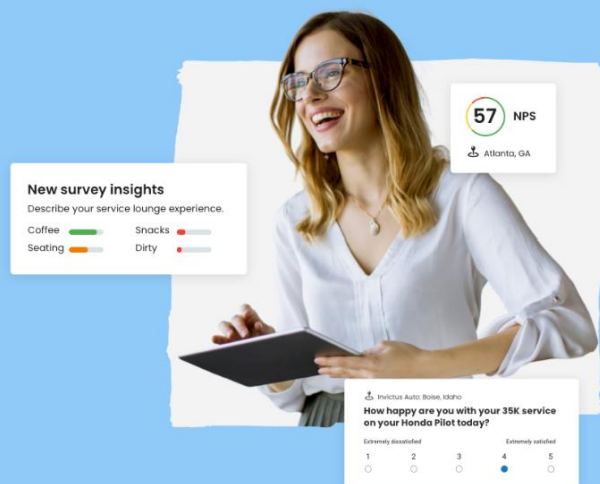


Drive happiness and growth at scale with Surveys

Finally, a single product to collect customer feedback, find areas for improvement and use insights to deliver better experiences. Surveys is an easy-to-use survey builder designed for multi-location businesses that turns customer feedback into revenue.

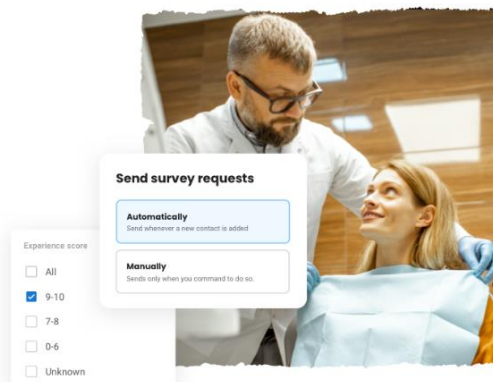


- ✓ Send CSAT and NPS surveys via text, in a single click
- ✓ Get higher responses faster with interactive, text-based surveys
- ✓ Identify themes, stack rank locations, and derive insights from feedback
- ✓ Turn negative feedback into a ticket to take corrective action

Your surveys. Your control.

We make it easy to build, automate, distribute, and track even the most complex branded surveys. Our **Survey Builder** lets you ask a range of question types like NPS, multiple-choice, matrix ranking, rating, free text, and more.

Automations give you complete control of the survey experience, making it possible to send requests based on various behavioral triggers like post-purchase or appointment. Your surveys are **Distributed** on high-response channels like text and social messaging, so you can be sure that every survey you send gets seen. And with instant notifications and AI-powered Insights for every response, your performance and growth is **Tracked** and true.



Want to know more? Call us at **(248) 270-5372**



Start with Surveys. End with Reviews and Referrals.

At the end of an email survey, you can add a review request on a multitude of platforms like Google, Facebook, Yahoo!Local, and many more. Or, go a step further and ask all of your promoters in your NPS survey to refer a friend – automatically.

Seamless integrations

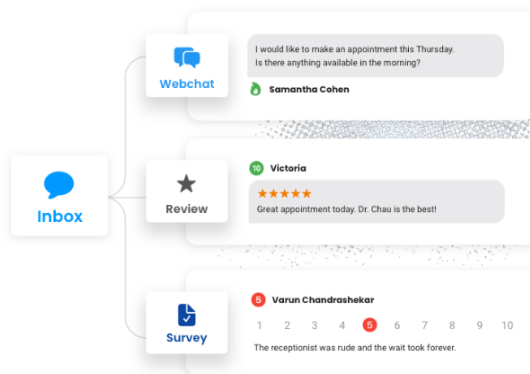
Connect to your legacy and cloud-based systems seamlessly with out-of-the-box integrations to 3,000+ systems. Connect to 500+ CRMs, 100+ PMS, marketing automation software, and more to instantly send survey requests to the right customers. Other benefits include reduced expenditures on additional software applications, an average of 4.5 hours per week on manually uploading customer data, and increased customer confidence leading to customer retention.

Key Benefits:

- ✓ No-code simple survey building tools
- ✓ Survey customers, prospects, and employees
- ✓ #1 ranked survey solution on G2, ahead of Google Forms and Survey Monkey
- ✓ Single platform reliability

Breadth of the Experience Marketing Platform

Our Experience Marketing Platform provides an all-in-one solution that takes leads from search to sold. Always know your customers' sentiment through all of their experiences with your business using the Experience Score. Build a winning online reputation with Listings and Reviews, Convert Leads with Messaging, Webchat, and Referrals, and deliver the best customer experience with Surveys, Ticketing, and Insights.



Grow faster with G2's #1 marketing platform

Birdeye's Experience Marketing Platform provides an all-in-one solution to take leads from search to sold. You can build a winning online reputation with Listings and Reviews, convert leads with Messaging, Webchat, and Referrals, and deliver the best customer experience with Surveys, Ticketing, and Insights, all from a single platform.



Want to know more? Call us at **(248) 270-5372**